



PRESS RELEASE

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City Auditor Doud Releases 2017 Annual Work Plan & Accomplishments Report *Office's Work Results in Positive Change for City; Upcoming Audits Focus on Community*

Long Beach, CA – Long Beach City Auditor Laura Doud today released the City Auditor's Office [2017 Annual Work Plan and Accomplishments Report](#). This document highlights the audit work produced in 2016 resulting in positive change for the City, the ways in which the Office is informing and communicating with the public, and the planned audits focusing on the community.

In 2016, the Office produced reports that reviewed \$45 million in City assets in 12 different departments that included 170 recommendations. City departments have taken action as a result of these audits resulting in significant and positive change. This included additional money allocated for parks that previously lacked maintenance funding. Audits also resulted in Council enacting important legislation initiated by the Office surrounding a critical construction infrastructure program to ensure the City receives quality service at a fair price. As well, City Management agreed assistance was needed for additional training and guidance to help City employees better manage hundreds of millions of dollars in contracted goods and services.

In addition to the audits, the Office released its first Report on Results which highlights the implementation of 71% of the Office's recommendations from audit reports produced from 2010 through 2014, resulting in \$80 million of annual City revenue being more secure. The Office also was awarded its fourth Distinguished Knighton Award for Excellence in Auditing for the Public Safety Dispatch Audit Report.

A top priority last year was to continue communication with the public. Through the Office's website, [CityAuditorLauraDoud.com](#), MyAuditor App, social media channels including Twitter at [@LBCityAuditor](#) and Facebook at [facebook.com/LongBeachCityAuditor](#), and community events such as Beach Streets, the Office shared information about work with hundreds of stakeholders. These digital channels and events allow the public to report fraud tips, provide direct feedback to the Office, and stay informed on how the Office is working for them.

Heading into 2017, the Office will focus on audits that directly affect the activities of everyday life in the community. Upcoming work will include assessing the City's animal care program and follow-up reports that have a direct impact on the community. Additionally, the Office will implement new technology to effectively identify emerging problems and risk areas. Recognizing the importance of fraud tips, the Office will continue to promote the City Auditor's Fraud Hotline as an accessible avenue to anonymously report suspected fraud, waste or abuse against the City.

"I expect 2017 to be another successful year, performing audits that have the potential to improve our quality of life in Long Beach," said City Auditor Laura Doud. "We also will continue to communicate with the public about the value of our work on their behalf to make City operations more efficient and effective."

The complete Long Beach City Auditor's Office 2017 Annual Work Plan & Accomplishments Report can be viewed at the City Auditor's website: [CityAuditorLauraDoud.com](#). Printed copies can be requested by e-mail [Auditor@longbeach.gov](#) or by phone 562-570-6751.

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