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## City of Long Beach, City Auditor



**Laura L. Doud**  
City Auditor

### Office Receives Distinguished Award

Considering public safety is important to all of us, our Office was honored to have recently received the Distinguished Knighton Award from the Association of Local Government Auditors for our Long Beach Police and Fire Dispatcher Overtime Audit. The audit found vacant dispatcher positions were being filled with excessive overtime posing a safety risk due to dispatcher fatigue. We recommended that the Police and Fire Departments increase recruitment efforts in order to reduce the need for overtime and to reduce the public safety risk. We are very pleased the Departments have undertaken our recommendations. Having 9-1-1 dispatchers who are not overworked increases public safety by enhancing dispatcher performance, safety and morale.



**City Auditor Laura Doud receives the Distinguished Knighton Award for the Long Beach Police & Fire Dispatcher Overtime Audit**

The idea for the Dispatcher review was initially brought to our attention by an anonymous tip to the City Auditor's Fraud Hotline. Another easy way to report suspected fraud against the City is through our MyAuditor mobile app, available to download for free at the App Store and Google play. In addition to reporting fraud tips through our fraud hotline 1-888-FRAUD-07, there is an online form at [CityAuditorLauraDoud.com](http://CityAuditorLauraDoud.com).

As an Office that reports directly to the public, we also appreciate your audit ideas and suggestions on how the City can better serve you. We have added new digital modes to make information about our work more accessible to you and to allow a two-way dialogue. We launched new social media channels, [Twitter@LBCityAuditor](https://twitter.com/LBCityAuditor), [Facebook at facebook.com/LongBeachCityAuditor](https://facebook.com/LongBeachCityAuditor), and Nextdoor.

Thank you for your continued support of our work and for your feedback. The staff of the City Auditor's Office joins me in expressing our appreciation for the privilege of serving our City on your behalf.