

Long Beach City Auditor's 2017 Fraud Hotline Activity - Summary Chart

| # | Case Number | Date Received | Date Closed | Tip Submitted | City Department | Type | Action Taken | Result | Number of Action Items Taken |
|----|---------------|---------------|-------------|---|-------------------------|--|--|---------------------------|------------------------------|
| 1 | 485-230120655 | 8/22/2016 | 2/2/2017 | Allegation that there is a conflict of interest between an employee and nonprofit organization. | Harbor | Conflict of Interest | Conducted an Investigation | Founded - Allegation | 1 |
| 2 | 487-124063888 | 8/29/2016 | 2/2/2017 | Allegation that the public's social security numbers are being requested unnecessarily. | Economic Development | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 3 | 495-124597678 | 12/5/2016 | 2/9/2017 | Allegation that identity theft occurred. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 4 | 508-124939839 | 2/7/2017 | 2/9/2017 | Allegation that the City sent a W-2 to an individual who never worked for the City. | Financial Management | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 5 | 498-711568742 | 12/9/2016 | 2/10/2017 | Allegation that air traffic data on an online system is unreliable. | Airport | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 6 | 503-784193477 | 1/17/2017 | 2/28/2017 | Allegation that a hotel made two hotel guests participating in a housing support program sign in for multiple days when they did not stay at the hotel. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 7 | 512-125034701 | 2/24/2017 | 3/1/2017 | Allegation that resources have been wasted by issuing paperback bus schedules three to four times a year. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 8 | 514-125057508 | 3/1/2017 | 3/10/2017 | Allegation that an individual was not allowed to file a police report after the scene of a car accident. | Police | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 9 | 511-572204230 | 2/18/2017 | 3/13/2017 | Complaint regarding the difficulty of changing the utility bill due date to coincide with the individual's paychecks to avoid late fees. | Gas & Oil | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 10 | 517-537792171 | 3/2/2017 | 3/22/2017 | Recommendation that the City should divest from business relationships with banks, such as J.P. Morgan, Wells Fargo and Bank of America, that allegedly invest in the oil industry. | Financial Management | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 11 | 494-124580657 | 12/1/2016 | 3/23/2017 | Allegation that tenant is abusing Section 8 program. | Health & Human Services | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 12 | 500-633514878 | 12/23/2016 | 3/23/2017 | Allegation that contracting procedures were violated. | Harbor | Conflict of Interest | Conducted an Investigation | Unfounded | - |
| 13 | 506-254390597 | 2/6/2017 | 3/27/2017 | Allegation that Utility Billing incorrectly recorded a payment and did not credit an account. | Financial Management | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

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| 14 | 521-125126286 | 3/14/2017 | 3/30/2017 | Complaint that the Queen Mary, Belmont Pier and the Belmont Pool projects are mismanaged. | City Manager | Waste or Abuse of City Resources | Not Actionable - Not Sufficient Information | N/A | - |
| 15 | 523-125223056 | 3/31/2017 | 4/3/2017 | Allegation that fraudulent charges were made to an individual's credit card. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 16 | 501-124741475 | 1/2/2017 | 4/6/2017 | Allegation that an employee is constantly late to work and the employee's timecards do not reflect the time they are physically at work. | Disaster Preparedness & Emergency Communications | City Payroll Fraud | Conducted an Investigation | Founded - Allegation | 1 |
| 17 | 513-125057413 | 3/1/2017 | 4/6/2017 | Allegation that a company bought the water rights to a resident's property without their consent. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 18 | 507-375615994 | 2/7/2017 | 4/11/2017 | Allegation that maintenance and operating costs for the Belmont Pool have not been considered in development plans. | City Manager | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 19 | 526-984452154 | 4/13/2017 | 4/19/2017 | Allegation that an individual is running an illegal business. | Financial Management | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 20 | 504-124852836 | 1/23/2017 | 4/20/2017 | Allegation that an additional trash can was assigned to an individual without their knowledge. | Public Works | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 21 | 509-124994058 | 2/16/2017 | 4/20/2017 | Allegation that the Business License Office is releasing business owners' contact information without their permission to third parties. | Financial Management | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 22 | 510-982350601 | 2/21/2017 | 4/20/2017 | Allegation that the City is charging a resident for two trash cans when he/she only have one. | Public Works | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 23 | 515-125058964 | 3/1/2017 | 4/20/2017 | Allegation that tenant is paying a City employee to notify them of any house inspections. | Health & Human Services | Kickbacks or Bribery | Conducted an Investigation | Unfounded | - |
| 24 | 529-913513305 | 4/11/2017 | 4/20/2017 | Allegation that a City vendor is performing services with a chemical labeled as a cancer causing agent and there are no notices posted. | Parks, Recreation & Marine | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 25 | 527-125276751 | 4/10/2017 | 4/21/2017 | Request to audit the Section 8 housing voucher program. | Development Services | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Referred for Audit Consideration | N/A | - |
| 26 | 486-524548408 | 8/17/2016 | 4/25/2017 | Allegation that employee received inappropriate vacation payout. | Police | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 27 | 516-286704889 | 3/2/2017 | 5/1/2017 | Allegation that a consultant working for the City is being paid more than the agreement states. | Development Services | City Contract or Vendor Fraud | Conducted an Investigation | Unfounded | - |
| 28 | 533-125360263 | 4/25/2017 | 5/3/2017 | Allegation that someone impersonating a FBI officer told an individual they were going to be arrested for tax crime. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |

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| 29 | 522-558326266 | 3/20/2017 | 5/9/2017 | Allegation that a City employee has been taking pictures of a resident's property. | Development Services | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 30 | 536-125416657 | 5/5/2017 | 5/10/2017 | Allegation that there are fraudulent charges to a personal credit card. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 31 | 490-177143356 | 10/19/2016 | 5/11/2017 | Allegation that candidate was not hired due to gender discrimination. | Public Works | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 32 | 493-124578708 | 3/16/2017 | 5/16/2017 | Complaint that street sweeping is a waste of resources. | Public Works | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 33 | 518-125092286 | 3/7/2017 | 5/16/2017 | Allegation that an individual violated the law numerous times by dumping trash into an alley. | Public Works | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 34 | 496-124616953 | 12/7/2016 | 5/17/2017 | Allegation that a pool program is not being run effectively and that the pool is not properly maintained. | Parks, Recreation & Marine | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 35 | 499-317372301 | 12/22/2016 | 5/17/2017 | Complaint about the department's response protocol. | Fire | Waste or Abuse of City Resources | Not Actionable - Not Sufficient Information | N/A | - |
| 36 | 524-125271275 | 4/7/2017 | 5/30/2017 | Allegation that employees are frequently late to work and take extended breaks, and the time is not reflected on timecards. | Disaster Preparedness & Emergency Communications | City Payroll Fraud | Conducted an Investigation | Founded - Allegation | 1 |
| 37 | 538-804154706 | 5/22/2017 | 5/30/2017 | Allegation that two individuals are living out of state but receiving health care in California. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 38 | 535-940329725 | 5/4/2017 | 5/31/2017 | Allegation that an employee is regularly late to work and misses meetings. | Development Services | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 39 | 537-149389187 | 5/23/2017 | 6/7/2017 | Complaint that there is no value in having BIDs as a part of the City. | Economic Development | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 40 | 540-151900050 | 5/31/2017 | 7/11/2017 | Allegation that an employee misled an individual into surrendering their animal to impound instead of moving forward with a hearing. | Parks, Recreation & Marine | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 41 | 530-860691695 | 4/18/2017 | 7/13/2017 | Allegation that the City does not have records of a grant. | Financial Management | City Contract or Vendor Fraud | Conducted an Investigation | Unfounded | - |
| 42 | 543-940780409 | 6/13/2017 | 7/20/2017 | Allegation that an individual who lives and works in another state uses a California address to apply for government assistance. | Health & Human Services | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 43 | 546-940780409 | 6/6/2017 | 7/20/2017 | Allegation that a tenant has been intimidating and threatening their neighbor to move out. | Police | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 44 | 552-779655485 | 7/17/2017 | 7/25/2017 | Complaint regarding sinking apartment building. | Non-City | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 45 | 555-451546976 | 7/24/2017 | 7/27/2017 | Request for a Police Department audit. | Police | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Referred for Audit Consideration | N/A | - |
| 46 | 542-496190962 | 6/5/2017 | 7/28/2017 | Allegation that a City's request for proposal (RFP) is deficient and fails to provide services that are industry standard. | Financial Management | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 47 | 554-358174099 | 7/26/2017 | 8/4/2017 | Allegation that the City sent multiple bills to an individual after the individual had moved and disconnected their service. | Gas & Oil | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

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| 48 | 519-125098101 | 3/8/2017 | 8/9/2017 | Allegation that an individual is falsely claiming custody of her kids to receive government benefits. | Health & Human Services | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 49 | 482-123979521 | 8/14/2016 | 8/10/2017 | Allegation that employee receives overtime pay for time not worked. | Health & Human Services | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 2 |
| 50 | 483-123979673 | 8/13/2016 | 8/10/2017 | | Health & Human Services | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | |
| 51 | 548-617236701 | 6/28/2017 | 8/16/2017 | Allegation that the City did not notify a landlord to protect tenant's belongings when performing renovations. | Development Services | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 52 | 550-890127529 | 7/13/2017 | 8/16/2017 | Allegation that a business received a suspicious bill for a business inspection. | Health & Human Services | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 53 | 492-124552105 | 11/27/2016 | 8/17/2017 | Allegation that employee is receiving unauthorized overtime. | Library | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 1 |
| 54 | 441-234261615 | 11/12/2015 | 8/21/2017 | Allegation that a vendor submitted invoices with prices that are not consistent with contract rates. | Public Works | City Contract or Vendor Fraud | Conducted an Investigation | Founded - Allegation | 1 |
| 55 | 551-488549525 | 7/13/2017 | 8/23/2017 | Allegation that the City did not compensate a resident for damages to his/her property that were caused by a City department. | City Attorney | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 56 | 497-915062624 | 12/6/2016 | 8/29/2017 | Allegation that the Airport Advisory Commission has a conflict of interest that is being investigated by the CA Fair Political Practices Commission. | Airport | Conflict of Interest | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 57 | 532-117205344 | 4/21/2017 | 9/5/2017 | Allegation that an employee takes extended lunch breaks and is receiving pay to do additional work while other employees are told to do the same work on their own time. | Police | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 58 | 505-777024142 | 1/17/2017 | 9/12/2017 | Allegation that late fees charged to airlines at the Long Beach Airport are not going to the Long Beach Public Libraries, as intended by consent decrees. | Airport | Misuse of City Property or Information | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 1 |
| 59 | 520-230192354 | 3/1/2017 | 9/12/2017 | | Airport | Misuse of City Property or Information | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | |
| 60 | 560-319498798 | 9/6/2017 | 9/12/2017 | Allegation that an individual was harassed and discriminated against by police officers because of his/her race and sexual orientation. | Police | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 61 | 539-565171769 | 5/25/2017 | 9/13/2017 | Allegation that a bill was forwarded to collections despite the individual making payments toward the charges. | Financial Management | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 62 | 541-140049050 | 5/31/2017 | 9/13/2017 | Allegation that an employee received overtime pay to attend training classes on City time that other employees were required to attend on their own time. | Fire | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 63 | 559-615450872 | 8/30/2017 | 9/18/2017 | Allegation that the Convention and Visitors Bureau marketing budget is not being used appropriately. | Economic Development | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 64 | 564-227605675 | 9/20/2017 | 10/3/2017 | Request for an audit of the police property and evidence room. | Police | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Referred for Audit Consideration | N/A | - |

* The original allegation was unfounded; however, there were control weaknesses that were found and addressed.

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| 65 | 491-256439261 | 11/27/2016 | 10/6/2017 | Allegation that employee is wasting time while working. | Public Works | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 66 | 557-431078816 | 8/15/2017 | 10/10/2017 | Allegation that an employee made discriminatory and offensive comments towards other employees. | Harbor | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 67 | 565-410824292 | 9/29/2017 | 10/25/2017 | Allegation that a legal dispute regarding a HUD loan fund was not appropriately handled by the City. | Development Services | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 68 | 563-436956308 | 9/1/2017 | 10/26/2017 | Allegation that labor compliance information may have been exposed to unauthorized personnel. | Public Works | Misuse of City Property or Information | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 1 |
| 69 | 568-900207644 | 10/12/2017 | 10/26/2017 | Allegation that employees were using City resources for personal use. | Water | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 70 | 569-519327809 | 10/16/2017 | 10/26/2017 | Allegation that parking citations were issued to the wrong individual. | Financial Management | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 71 | 531-125322988 | 4/18/2017 | 10/30/2017 | Allegation that employees are abusing overtime policy. | Harbor | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 3 |
| 72 | 571-212411037 | 10/27/2017 | 11/2/2017 | Complaint that a tree was removed from the corner of a street, but the stump was never removed. | Public Works | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 73 | 572-628242648401 | 11/7/2017 | 11/8/2017 | Complaint that the City removed a tree and promised to remove the stump, but the stump has not been removed. | Public Works | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 74 | 575-858499146401 | 11/22/2017 | 11/27/2017 | Request for the City to plant trees on the corner of a street to make the location look complete and beautiful. | Parks, Recreation & Marine | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 75 | 525-125271303 | 4/8/2017 | 11/28/2017 | Allegation that an employee is improperly and excessively using sick leave. | Disaster Preparedness & Emergency Communications | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 76 | 562-806692365 | 9/11/2017 | 11/28/2017 | Allegation that apartment units are being used as illegal rentals. | Development Services | Violations or Abuse of City Policy | Conducted an Investigation | Founded - Allegation | 1 |
| 77 | 561-829299119 | 8/3/2017 | 12/1/2017 | Allegation that Property and Business Improvement District board member had a conflict of interest. | Economic Development | Conflict of Interest | Conducted an Investigation | Unfounded | - |
| 78 | 576-201155487306 | 11/27/2017 | 12/4/2017 | Allegation of retaliation against a business owner. | City Council | Conflict of Interest | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 79 | 577-383354763774 | 12/4/2017 | 12/6/2017 | Allegation that an employee violated City policy regarding travel expenses. | City Manager | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 80 | 578-314050398297 | 12/4/2017 | 12/6/2017 | Complaint about the City's bidding process. | Financial Management | Violations or Abuse of City Policy | Not Actionable - Not Sufficient Information | N/A | - |
| 81 | 579-713607497001 | 12/6/2017 | 12/6/2017 | Allegation that an employee violated City policy regarding travel expenses. | City Manager | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 82 | 580-924225380601 | 12/6/2017 | 12/18/2017 | Allegation that the City reported incorrect and conflicting park data. | Parks, Recreation & Marine | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |

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| 83 | 573-203004228033 | 11/2/2017 | 12/19/2017 | Allegation that the City did not follow policy to demolish certain City structures. | Public Works | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 84 | 574-203004228033 | 11/2/2017 | 12/19/2017 | Allegation of bribery related to demolishing of City structures. | Public Works | Kickbacks or Bribery | Conducted an Investigation | Unfounded | - |
| 85 | 545-177413634 | 6/15/2017 | 12/26/2017 | Allegation of personnel related issues and work environment. | Disaster Preparedness & Emergency Communications | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 86 | 581-534046682001 | 12/15/2017 | 12/26/2017 | Allegation that City commission is structured as a nonprofit and is inappropriate. | Development Services | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 87 | 584-576191534001 | 12/20/2017 | 12/26/2017 | Allegation that an animal living at a residence is not being taken care of properly. | Parks, Recreation & Marine | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

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