

2017 City Auditor's Fraud Hotline Summary Chart of Cases Closed

| # | Days Case was Open | Allegation Submitted | Type | Action Taken | Result | # of Action Items Taken |
|----|--------------------|---|--|--|---------------------------|-------------------------|
| 1 | > 90 | Allegation that there is a conflict of interest between an employee and nonprofit organization. | Conflict of Interest | Conducted an Investigation | Founded - Allegation | 1 |
| 2 | > 90 | Allegation that the public's social security numbers are being requested unnecessarily. | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 3 | 30 - 90 | Allegation that identity theft occurred. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 4 | < 30 | Allegation that the City sent a W-2 to an individual who never worked for the City. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 5 | 30 - 90 | Allegation that air traffic data on an online system is unreliable. | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 6 | 30 - 90 | Allegation that a hotel made two hotel guests participating in a housing support program sign in for multiple days when they did not stay at the hotel. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 7 | < 30 | Allegation that resources have been wasted by issuing paperback bus schedules three to four times a year. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 8 | < 30 | Allegation that an individual was not allowed to file a police report after the scene of a car accident. | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 9 | < 30 | Complaint regarding the difficulty of changing the utility bill due date to coincide with the individual's paychecks to avoid late fees. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 10 | < 30 | Recommendation that the City should divest from business relationships with banks, such as J.P. Morgan, Wells Fargo and Bank of America, that allegedly invest in the oil industry. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 11 | > 90 | Allegation that tenant is abusing Section 8 program. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 12 | 30 - 90 | Allegation that contracting procedures were violated. | Conflict of Interest | Conducted an Investigation | Unfounded | - |
| 13 | 30 - 90 | Allegation that Utility Billing incorrectly recorded a payment and did not credit an account. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

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| 14 | < 30 | Complaint that the Queen Mary, Belmont Pier and the Belmont Pool projects are mismanaged. | Waste or Abuse of City Resources | Not Actionable - Not Sufficient Information | N/A | - |
| 15 | < 30 | Allegation that fraudulent charges were made to an individual's credit card. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 16 | > 90 | Allegation that an employee is constantly late to work and the employee's timecards do not reflect the time they are physically at work. | City Payroll Fraud | Conducted an Investigation | Founded - Allegation | 1 |
| 17 | 30 - 90 | Allegation that a company bought the water rights to a resident's property without their consent. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 18 | 30 - 90 | Allegation that maintenance and operating costs for the Belmont Pool have not been considered in development plans. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 19 | < 30 | Allegation that an individual is running an illegal business. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 20 | 30 - 90 | Allegation that an additional trash can was assigned to an individual without their knowledge. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 21 | 30 - 90 | Allegation that the Business License Office is releasing business owners' contact information without their permission to third parties. | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 22 | 30 - 90 | Allegation that the City is charging a resident for two trash cans when he/she only have one. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 23 | 30 - 90 | Allegation that tenant is paying a City employee to notify them of any house inspections. | Kickbacks or Bribery | Conducted an Investigation | Unfounded | - |
| 24 | < 30 | Allegation that a City vendor is performing services with a chemical labeled as a cancer causing agent and there are no notices posted. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 25 | < 30 | Request to audit the Section 8 housing voucher program. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Referred for Audit Consideration | N/A | - |
| 26 | > 90 | Allegation that employee received inappropriate vacation payout. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 27 | 30 - 90 | Allegation that a consultant working for the City is being paid more than the agreement states. | City Contract or Vendor Fraud | Conducted an Investigation | Unfounded | - |
| 28 | < 30 | Allegation that someone impersonating a FBI officer told an individual they were going to be arrested for tax crime. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |

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| 29 | 30 - 90 | Allegation that a City employee has been taking pictures of a resident's property. | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 30 | < 30 | Allegation that there are fraudulent charges to a personal credit card. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 31 | > 90 | Allegation that candidate was not hired due to gender discrimination. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 32 | 30 - 90 | Complaint that street sweeping is a waste of resources. | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 33 | 30 - 90 | Allegation that an individual violated the law numerous times by dumping trash into an alley. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 34 | > 90 | Allegation that a pool program is not being run effectively and that the pool is not properly maintained. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 35 | > 90 | Complaint about the department's response protocol. | Waste or Abuse of City Resources | Not Actionable - Not Sufficient Information | N/A | - |
| 36 | 30 - 90 | Allegation that employees are frequently late to work and take extended breaks, and the time is not reflected on timecards. | City Payroll Fraud | Conducted an Investigation | Founded - Allegation | 1 |
| 37 | < 30 | Allegation that two individuals are living out of state but receiving health care in California. | Not in Purview of City Auditor's Fraud Hotline | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 38 | < 30 | Allegation that an employee is regularly late to work and misses meetings. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 39 | < 30 | Complaint that there is no value in having BIDs as a part of the City. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 40 | 30 - 90 | Allegation that an employee misled an individual into surrendering their animal to impound instead of moving forward with a hearing. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 41 | 30 - 90 | Allegation that the City does not have records of a grant. | City Contract or Vendor Fraud | Conducted an Investigation | Unfounded | - |
| 42 | 30 - 90 | Allegation that an individual who lives and works in another state uses a California address to apply for government assistance. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 43 | 30 - 90 | Allegation that a tenant has been intimidating and threatening their neighbor to move out. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 44 | < 30 | Complaint regarding sinking apartment building. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 45 | < 30 | Request for a Police Department audit. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Referred for Audit Consideration | N/A | - |

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| 46 | 30 - 90 | Allegation that a City's request for proposal (RFP) is deficient and fails to provide services that are industry standard. | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 47 | < 30 | Allegation that the City sent multiple bills to an individual after the individual had moved and disconnected their service. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 48 | > 90 | Allegation that an individual is falsely claiming custody of her kids to receive government benefits. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 49 | > 90 | Allegation that employee receives overtime pay for time not worked. | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 2 |
| 50 | > 90 | | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | |
| 51 | 30 - 90 | Allegation that the City did not notify a landlord to protect tenant's belongings when performing renovations. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 52 | 30 - 90 | Allegation that a business received a suspicious bill for a business inspection. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 53 | > 90 | Allegation that employee is receiving unauthorized overtime. | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 1 |
| 54 | > 90 | Allegation that a vendor submitted invoices with prices that are not consistent with contract rates. | City Contract or Vendor Fraud | Conducted an Investigation | Founded - Allegation | 1 |
| 55 | 30 - 90 | Allegation that the City did not compensate a resident for damages to his/her property that were caused by a City department. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 56 | > 90 | Allegation that the Airport Advisory Commission has a conflict of interest that is being investigated by the CA Fair Political Practices Commission. | Conflict of Interest | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 57 | > 90 | Allegation that an employee takes extended lunch breaks and is receiving pay to do additional work while other employees are told to do the same work on their own time. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 58 | > 90 | Allegation that late fees charged to airlines at the Long Beach Airport are not going to the Long Beach Public Libraries, as intended by consent decrees. | Misuse of City Property or Information | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 1 |
| 59 | > 90 | | Misuse of City Property or Information | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | |
| 60 | < 30 | Allegation that an individual was harassed and discriminated against by police officers because of his/her race and sexual orientation. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

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| 61 | > 90 | Allegation that a bill was forwarded to collections despite the individual making payments toward the charges. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 62 | > 90 | Allegation that an employee received overtime pay to attend training classes on City time that other employees were required to attend on their own time. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 63 | < 30 | Allegation that the Convention and Visitors Bureau marketing budget is not being used appropriately. | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 64 | < 30 | Request for an audit of the police property and evidence room. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Referred for Audit Consideration | N/A | - |
| 65 | > 90 | Allegation that employee is wasting time while working. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 66 | 30 - 90 | Allegation that an employee made discriminatory and offensive comments towards other employees. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 67 | < 30 | Allegation that a legal dispute regarding a HUD loan fund was not appropriately handled by the City. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 68 | 30 - 90 | Allegation that labor compliance information may have been exposed to unauthorized personnel. | Misuse of City Property or Information | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 1 |
| 69 | < 30 | Allegation that employees were using City resources for personal use. | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 70 | < 30 | Allegation that parking citations were issued to the wrong individual. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 71 | > 90 | Allegation that employees are abusing overtime policy. | City Payroll Fraud | Conducted an Investigation | Unfounded - Allegation Founded - Control Weakness * | 3 |
| 72 | < 30 | Complaint that a tree was removed from the corner of a street, but the stump was never removed. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 73 | < 30 | Complaint that the City removed a tree and promised to remove the stump, but the stump has not been removed. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

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| # | Days Case was Open | Allegation Submitted | Type | Action Taken | Result | # of Action Items Taken |
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| 74 | < 30 | Request for the City to plant trees on the corner of a street to make the location look complete and beautiful. | Not in Purview of City Auditor's Fraud Hotline | Not Actionable - Lacks Merit | N/A | - |
| 75 | > 90 | Allegation that an employee is improperly and excessively using sick leave. | City Payroll Fraud | Conducted an Investigation | Unfounded | - |
| 76 | 30 - 90 | Allegation that apartment units are being used as illegal rentals. | Violations or Abuse of City Policy | Conducted an Investigation | Founded - Allegation | 1 |
| 77 | > 90 | Allegation that Property and Business Improvement District board member had a conflict of interest. | Conflict of Interest | Conducted an Investigation | Unfounded | - |
| 78 | < 30 | Allegation of retaliation against a business owner. | Conflict of Interest | Referred to Outside Agency with Jurisdiction to Review | Not in Purview of Hotline | - |
| 79 | < 30 | Allegation that an employee violated City policy regarding travel expenses. | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 80 | < 30 | Complaint about the City's bidding process. | Violations or Abuse of City Policy | Not Actionable - Not Sufficient Information | N/A | - |
| 81 | < 30 | Allegation that an employee violated City policy regarding travel expenses. | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 82 | < 30 | Allegation that the City reported incorrect and conflicting park data. | Misuse of City Property or Information | Conducted an Investigation | Unfounded | - |
| 83 | 30 - 90 | Allegation that the City did not follow policy to demolish certain City structures. | Violations or Abuse of City Policy | Conducted an Investigation | Unfounded | - |
| 84 | 30 - 90 | Allegation of bribery related to demolishing of City structures. | Kickbacks or Bribery | Conducted an Investigation | Unfounded | - |
| 85 | > 90 | Allegation of personnel related issues and work environment. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |
| 86 | < 30 | Allegation that City commission is structured as a nonprofit and is inappropriate. | Waste or Abuse of City Resources | Conducted an Investigation | Unfounded | - |
| 87 | < 30 | Allegation that an animal living at a residence is not being taken care of properly. | Not in Purview of City Auditor's Fraud Hotline | Referred to Other City Department to Review | Not in Purview of Hotline | - |

* The original allegation was unfounded; however, there were control weaknesses that were found and addressed.