

2018 City Auditor's Fraud Hotline Summary Chart of Cases Closed

#	Case #	Date Received	Date Closed	Allegation Submitted	City Department	Type	Action Taken	Result	# of Corrective Action Recommendations
1	502-775864402	1/9/2017	7/11/2018	Allegation that employees are working outside of their classification and causing unnecessary overtime in the Department.	Police Department	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	2
2	528-125280182	4/11/2017	7/25/2018	Allegation that an employee regularly waives fees for a vendor.	Parks, Recreation & Marine	City Contract or Vendor Fraud	Conducted an Investigation	Founded - Allegation	1
3	534-932807483	5/2/2017	7/17/2018	Allegation that an employee is working a second job while on City time.	Fire Department	City Payroll Fraud	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	2
4	544-710079130	6/14/2017	7/11/2018	Allegation that an employee is working outside of their classification and is being paid ineligible skill pay.	Police Department	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	Action items covered in Case #502-775864402
5	547-997337747	6/21/2017	7/11/2018	Allegation that an employee is working outside of their classification and not performing required job tasks.	Police Department	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	Action items covered in Case #502-775864402
6	549-857876982	7/6/2017	3/23/2018	Allegation that the Department paid for construction work on a capital improvement project that was not completed per the scope of work.	Parks, Recreation & Marine	City Contract or Vendor Fraud	Conducted an Investigation	Founded - Allegation	3
7	553-401600324	8/15/2017	2/6/2018	Allegation that employees are wasting time working on tasks for an employee committee and are misusing City property.	Airport	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	11
8	556-422860587	8/9/2017	10/23/2018	Allegation that the City is overpaying a vendor for product and services.	Public Works	City Contract or Vendor Fraud	Conducted an Investigation	Unfounded	
9	566-182223186	10/1/2017	2/7/2018	Allegation that an employee is being paid for time not worked.	Harbor Department	City Payroll Fraud	Conducted an Investigation	Unfounded	
10	567-391373748	10/3/2017	7/11/2018	Allegation that an employee is being paid for overtime not worked.	Police Department	City Payroll Fraud	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	Action items covered in Case #502-775864402
11	583-235702907001	12/20/2017	6/5/2018	Allegation that a vendor was hired by the Department because employees were working for the vendor.	Fire Department	Conflict of Interest	Conducted an Investigation	Unfounded	
12	601-806281896301	1/14/2018	1/19/2018	Allegation that favoritism played a role in the promotions of unqualified employees.	Water Department	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
13	602-851942776901	1/15/2018	7/31/2018	Allegation that crime statistics are misreported.	Police Department	Violations or Abuse of City Policy	Conducted an Investigation	Unfounded	
14	603-438574909301	1/16/2018	1/30/2018	Allegation that employees are working excess overtime which is affecting employee safety.	Disaster Preparedness & Emergency Communications	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
15	604-957140655201	1/17/2018	1/19/2018	Allegation that the most qualified employee was not chosen for a promotion.	Water Department	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
16	605-998990221633	1/22/2018	1/23/2018	Allegation that the theft of recyclables from personal property is impacting the City's revenue.	Public Works	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
17	606-754623056201	1/29/2018	3/6/2018	Allegation that frequent repair and replacement of public restroom locks is a waste of City money.	Parks, Recreation & Marine	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
18	607-448903634701	2/6/2018	2/6/2018	Allegation that the caller received an anonymous call about tax fraud.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
19	608-389258601152	2/5/2018	2/26/2018	Allegation that the City is owed money for the impact renovations have had on the environment.	Parks, Recreation & Marine	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	

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20	610-545449271801	2/9/2018	2/20/2018	Allegation that an office environment is too loud for employees to be heard.	Disaster Preparedness & Emergency Communications	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
21	611-849948290801	2/28/2018	3/1/2018	Allegation that cars parked on a street during street sweeping received parking tickets.	Public Works	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
22	612-872621366795	2/27/2018	4/4/2018	Allegation of corruption, contract fraud and falsification of records.	Legislative	City Contract or Vendor Fraud	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
23	613-516204772901	3/4/2018	3/8/2018	Allegation that a United States Postal Service employee engaged in illegal behavior.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
24	614-483415799801	3/18/2018	5/29/2018	Allegation that an employee took their family to a work related event. Insufficient information provided.	Energy Resources	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
25	615-416096670901	3/22/2018	5/14/2018	Allegation that an employee is regularly late to work and is paid for time not worked.	Disaster Preparedness & Emergency Communications	City Payroll Fraud	Conducted an Investigation	Unfounded	
26	616-925565959201	3/29/2018	4/4/2018	Allegation that an individual other than the property owner collected a cleaning fee deposit for an apartment rental.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
27	617-355888136201	3/30/2018	4/5/2018	Allegation that a resident is being overcharged for services at a transitional living facility.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
28	618-518274390767	3/29/2018	7/30/2018	Allegation that an employee is creating a hostile work environment for others.	Harbor Department	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
29	619-461222967601	4/5/2018	5/14/2018	Allegation that an employee is not performing job duties while at work, creating unnecessary overtime.	Disaster Preparedness & Emergency Communications	City Payroll Fraud	Conducted an Investigation	Unfounded	
30	620-568948985001	4/9/2018	4/12/2018	No allegation made. Caller provided information that the Press-Telegram released an article describing incomplete capital improvement projects on the Queen Mary in 2018.	Economic Development	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Lacks Merit	N/A	
31	621-749375700101	4/12/2018	5/14/2018	Allegation that an employee is being paid for time not worked.	Disaster Preparedness & Emergency Communications	City Payroll Fraud	Conducted an Investigation	Unfounded	
32	622-442541443001	4/13/2018	4/19/2018	Allegation that a local business is committing fraud and is violating proper business practices.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
33	623-628051702201	4/18/2018	4/25/2018	Allegation that a security guard at a local business is allowing persons to engage in illegal activity.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
34	624-553881061101	4/19/2018	4/19/2018	Allegation of income tax theft.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
35	625-590394696801	4/26/2018	5/2/2018	Allegation that the City intentionally mailed sample ballots late.	City Clerk	Violations or Abuse of City Policy	Conducted an Investigation	Unfounded	
36	626-727187601544	4/27/2018	7/23/2018	Allegation that an employee's records were falsified.	Public Works	Falsification of City Records	Conducted an Investigation	Unfounded	
37	627-904865793801	5/2/2018	6/5/2018	Allegation of unnecessary employee overtime. Insufficient information provided.	Harbor Department	City Payroll Fraud	Not Actionable - Not Sufficient Information	N/A	
38	628-486029475556	5/3/2018	7/11/2018	Allegation that items are being stolen from a City Property.	Parks, Recreation & Marine	Theft of City Cash or City Property	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	2
39	629-602479955701	5/8/2018	6/12/2018	Allegation that employees are misusing disability benefits pay. Insufficient information provided.	City Prosecutor	City Payroll Fraud	Not Actionable - Not Sufficient Information	N/A	
40	630-316993159877	5/2/2018	5/15/2018	Allegation that a City vendor caused election materials to be mailed late.	City Clerk	City Contract or Vendor Fraud	Conducted an Investigation	Unfounded	
41	631-415355154901	5/16/2018	5/21/2018	No allegation made. Caller asked questions about an open Code Enforcement violation report.	Development Services	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	

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42	632-296925418801	5/18/2018	5/21/2018	Allegation that a neighbor is wasting water by watering their lawn.	Water Department	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
43	633-393337186701	5/25/2018	6/7/2018	Allegation that City voter materials are a violation of City policy.	City Clerk	Violations or Abuse of City Policy	Conducted an Investigation	Unfounded	
44	634-247177459801	6/4/2018	6/5/2018	Allegation that drug solicitation is taking place at a local business.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
45	636-326389234801	6/12/2018	6/13/2018	Allegation that caller's green card was stolen.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
46	637-188306573766	6/12/2018	6/27/2018	Allegation that supervisor's lack of performance impacts an employee's work.	Technology & Innovation	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Lacks Merit	N/A	
47	638-274043877188	6/12/2018	7/5/2018	Complaint that an employee's job application was not accepted because it does not meet the minimum qualifications for the position.	Human Resources	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Lacks Merit	N/A	
48	639-760067411901	6/19/2018	6/19/2018	Allegation that a private property unit is not up to code because the garage needs to be rebuilt.	Development Services	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
49	640-446583740601	6/22/2018	8/15/2018	Allegation that an employee regularly comes in late and leaves early, and is wrongfully paid for a full work schedule.	Water Department	City Payroll Fraud	Conducted an Investigation	Unfounded	
50	641-335123637201	6/29/2018	7/31/2018	Allegation that landlord is falsifying documents. Insufficient information provided.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
51	642-232432835301	6/29/2018	7/5/2018	Allegation that Safe Link phone service sales associate recorded personal information.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
52	643-214862425401	7/9/2018	10/12/2018	Allegation that an employee is using a City vehicle and also collecting a personal vehicle stipend.	Harbor Department	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
53	644-887755573390	7/11/2018	8/14/2018	Allegation that a community garden is wasting resources.	Parks, Recreation & Marine	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
54	645-792001447901	7/13/2018	7/16/2018	Allegation that the caller's signature has been forged at a Bank of America.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
55	646-54666211201	7/19/2018	8/15/2018	Allegation that a labor union no longer provides benefits to non-members.	Water Department	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
56	647-920069996101	7/20/2018	8/14/2018	Allegation that Public Works' bike lane changes are wasting City funds.	Public Works	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
57	648-960782103301	7/20/2018	8/22/2018	Allegation that the Department's tree trimming practices are inefficient causing a waste of City resources.	Public Works	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
58	649-395164309001	7/23/2018	8/14/2018	Allegation that resident's trash is not being picked up weekly.	Public Works	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
59	650-908715229401	8/1/2018	9/12/2018	Allegation that an apartment owner committed multiple crimes and is hiding evidence in the apartment units.	Police Department	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
60	651-592772553901	8/9/2018	8/22/2018	Allegation that neighbor is causing environmental issues by breeding dogs in their backyard.	Parks, Recreation & Marine	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
61	652-940339521562	8/22/2018	10/3/2018	Allegation that landlord illegally converted apartment units in Long Beach.	Development Services	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
62	653-593082300101	8/29/2018	9/27/2018	Allegation that trash cans and dumpsters are located in a dangerous area behind a condominium complex.	Development Services	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
63	655-576653193901	9/26/2018	10/4/2018	Allegation that an individual claiming to be from the Police Department is asking for money.	Police Department	Theft of City Cash or City Property	Conducted an Investigation	Unfounded	
64	656-398988404199	10/6/2018	10/15/2018	Allegation that the caller's utility bill has incorrect charges on it.	Energy Resources	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
65	657-887696650401	10/13/2018	10/18/2018	Allegation that the City's mobility and bicycle program lacks management. Insufficient information.	Public Works	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
66	658-638360214801	10/14/2018	12/5/2018	Allegation that Department funded alcohol expenses for an employee event.	Financial Management	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
67	659-559355346401	10/16/2018	11/14/2018	Allegation that the Department is printing customer bills and using an unnecessary amount of resources.	Energy Resources	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	

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68	660-469571521801	10/18/2018	12/11/2018	Allegation that a vendor was hired because of a personal relationship with a Department employee.	Public Works	Conflict of Interest	Conducted an Investigation	Unfounded	
69	660-380847837701	10/18/2018	12/11/2018	Allegation that a vendor was hired because of a personal relationship with a Department employee.	Public Works	Conflict of Interest	Conducted an Investigation	Unfounded	
70	661-879623449601	10/23/2018	12/11/2018	Allegation that employee falsified Human Resources documents. Insufficient information.	Fire Department	Falsification of City Records	Not Actionable - Not Sufficient Information	N/A	
71	664-309376238101	10/30/2018	12/20/2018	Allegation that multiple staff members come in late, do not perform work duties, and are paid for time not worked.	Development Services	City Payroll Fraud	Conducted an Investigation	Unfounded	
72	664-222588480101	10/30/2018	12/20/2018	Allegation that multiple staff members come in late, do not perform work duties, and are paid for time not worked.	Development Services	City Payroll Fraud	Conducted an Investigation	Unfounded	
73	666-849931760193	11/28/2018	12/14/2018	Allegation that sand berms on the beach are a waste of City resources.	Parks, Recreation & Marine	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
74	668-767193234401	12/7/2018	12/26/2018	Allegation that an employee claimed time not worked.	Harbor Department	City Payroll Fraud	Conducted an Investigation	Unfounded	
75	670-742073033394	12/13/2018	12/20/2018	Allegation that renters are abusing a housing program.	Health & Human Services	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
76	671-928709488701	12/20/2018	12/26/2018	Allegation of identity theft.	Non-City	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	

* The original allegation was unfounded; however, there were internal control weaknesses that were found and addressed.