

2018 City Auditor's Fraud Hotline Summary Chart of Cases Closed

#	Days Case was Open	Allegation Submitted	Type	Action Taken	Result	# of Corrective Action Recommendations
1	> 90 Days	Allegation that employees are working outside of their classification and causing unnecessary overtime in the Department.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	2
2	> 90 Days	Allegation that an employee regularly waives fees for a vendor.	City Contract or Vendor Fraud	Conducted an Investigation	Founded - Allegation	1
3	> 90 Days	Allegation that an employee is working a second job while on City time.	City Payroll Fraud	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	2
4	> 90 Days	Allegation that an employee is working outside of their classification and is being paid ineligible skill pay.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	Corrective action recommendations covered in Case #1
5	> 90 Days	Allegation that an employee is working outside of their classification and not performing required job tasks.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	Corrective action recommendations covered in Case #1
6	> 90 Days	Allegation that the Department paid for construction work on a capital improvement project that was not completed per the scope of work.	City Contract or Vendor Fraud	Conducted an Investigation	Founded - Allegation	3
7	> 90 Days	Allegation that employees are wasting time working on tasks for an employee committee and are misusing City property.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	11
8	> 90 Days	Allegation that the City is overpaying a vendor for product and services.	City Contract or Vendor Fraud	Conducted an Investigation	Unfounded	
9	> 90 Days	Allegation that an employee is being paid for time not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded	
10	> 90 Days	Allegation that an employee is being paid for overtime not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	Corrective action recommendations covered in Case #1
11	> 90 Days	Allegation that a vendor was hired by the Department because employees were working for the vendor.	Conflict of Interest	Conducted an Investigation	Unfounded	
12	< 30	Allegation that favoritism played a role in the promotions of unqualified employees.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
13	> 90 Days	Allegation that crime statistics are misreported.	Violations or Abuse of City Policy	Conducted an Investigation	Unfounded	
14	< 30	Allegation that employees are working excess overtime which is affecting employee safety.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	

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15	< 30	Allegation that the most qualified employee was not chosen for a promotion.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
16	< 30	Allegation that the theft of recyclables from personal property is impacting the City's revenue.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
17	30 - 90	Allegation that frequent repair and replacement of public restroom locks is a waste of City money.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
18	< 30	Allegation that the caller received an anonymous call about tax fraud.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
19	< 30	Allegation that the City is owed money for the impact renovations have had on the environment.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
20	< 30	Allegation that an office environment is too loud for employees to be heard.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
21	< 30	Allegation that cars parked on a street during street sweeping received parking tickets.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
22	30 - 90	Allegation of corruption, contract fraud and falsification of records.	City Contract or Vendor Fraud	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
23	< 30	Allegation that a United States Postal Service employee engaged in illegal behavior.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
24	30 - 90	Allegation that an employee took their family to a work related event. Insufficient information provided.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
25	30 - 90	Allegation that an employee is regularly late to work and is paid for time not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded	
26	< 30	Allegation that an individual other than the property owner collected a cleaning fee deposit for an apartment rental.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
27	< 30	Allegation that a resident is being overcharged for services at a transitional living facility.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
28	> 90 Days	Allegation that an employee is creating a hostile work environment for others.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	

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29	30 - 90	Allegation that an employee is not performing job duties while at work, creating unnecessary overtime.	City Payroll Fraud	Conducted an Investigation	Unfounded	
30	< 30	No allegation made. Caller provided information that the Press-Telegram released an article describing incomplete capital improvement projects on the Queen Mary in 2018.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Lacks Merit	N/A	
31	30 - 90	Allegation that an employee is being paid for time not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded	
32	< 30	Allegation that a local business is committing fraud and is violating proper business practices.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
33	< 30	Allegation that a security guard at a local business is allowing persons to engage in illegal activity.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
34	< 30	Allegation of income tax theft.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
35	< 30	Allegation that the City intentionally mailed sample ballots late.	Violations or Abuse of City Policy	Conducted an Investigation	Unfounded	
36	30 - 90	Allegation that an employee's records were falsified.	Falsification of City Records	Conducted an Investigation	Unfounded	
37	30 - 90	Allegation of unnecessary employee overtime. Insufficient information provided.	City Payroll Fraud	Not Actionable - Not Sufficient Information	N/A	
38	30 - 90	Allegation that items are being stolen from a City Property.	Theft of City Cash or City Property	Conducted an Investigation	Unfounded - Allegation Founded - Control Weakness *	2
39	30 - 90	Allegation that employees are misusing disability benefits pay. Insufficient information provided.	City Payroll Fraud	Not Actionable - Not Sufficient Information	N/A	
40	< 30	Allegation that a City vendor caused election materials to be mailed late.	City Contract or Vendor Fraud	Conducted an Investigation	Unfounded	
41	< 30	No allegation made. Caller asked questions about an open Code Enforcement violation report.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
42	< 30	Allegation that a neighbor is wasting water by watering their lawn.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
43	< 30	Allegation that City voter materials are a violation of City policy.	Violations or Abuse of City Policy	Conducted an Investigation	Unfounded	
44	< 30	Allegation that drug solicitation is taking place at a local business.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
45	< 30	Allegation that caller's green card was stolen.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	

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46	< 30	Allegation that supervisor's lack of performance impacts an employee's work.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Lacks Merit	N/A	
47	< 30	Complaint that an employee's job application was not accepted because it does not meet the minimum qualifications for the position.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Lacks Merit	N/A	
48	< 30	Allegation that a private property unit is not up to code because the garage needs to be rebuilt.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
49	30 - 90	Allegation that an employee regularly comes in late and leaves early, and is wrongfully paid for a full work schedule.	City Payroll Fraud	Conducted an Investigation	Unfounded	
50	30 - 90	Allegation that landlord is falsifying documents. Insufficient information provided.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
51	< 30	Allegation that Safe Link phone service sales associate recorded personal information.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
52	> 90 Days	Allegation that an employee is using a City vehicle and also collecting a personal vehicle stipend.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
53	30 - 90	Allegation that a community garden is wasting resources.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
54	< 30	Allegation that the caller's signature has been forged at a Bank of America.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
55	< 30	Allegation that a labor union no longer provides benefits to non-members.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
56	< 30	Allegation that Public Works' bike lane changes are wasting City funds.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
57	30 - 90	Allegation that the Department's tree trimming practices are inefficient causing a waste of City resources.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
58	< 30	Allegation that resident's trash is not being picked up weekly.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
59	30 - 90	Allegation that an apartment owner committed multiple crimes and is hiding evidence in the apartment units.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
60	< 30	Allegation that neighbor is causing environmental issues by breeding dogs in their backyard.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
61	30 - 90	Allegation that landlord illegally converted apartment units in Long Beach.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
62	< 30	Allegation that trash cans and dumpsters are located in a dangerous area behind a condominium complex.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
63	< 30	Allegation that an individual claiming to be from the Police Department is asking for money.	Theft of City Cash or City Property	Conducted an Investigation	Unfounded	
64	< 30	Allegation that the caller's utility bill has incorrect charges on it.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	

#	Days Case was Open	Allegation Submitted	Type	Action Taken	Result	# of Corrective Action Recommendations
65	< 30	Allegation that the City's mobility and bicycle program lacks management. Insufficient information.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable - Not Sufficient Information	N/A	
66	30 - 90	Allegation that Department funded alcohol expenses for an employee event.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
67	< 30	Allegation that the Department is printing customer bills and using an unnecessary amount of resources.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
68	30 - 90	Allegation that a vendor was hired because of a personal relationship with a Department employee.	Conflict of Interest	Conducted an Investigation	Unfounded	
69	30 - 90	Allegation that a vendor was hired because of a personal relationship with a Department employee.	Conflict of Interest	Conducted an Investigation	Unfounded	
70	30 - 90	Allegation that employee falsified Human Resources documents. Insufficient information.	Falsification of City Records	Not Actionable - Not Sufficient Information	N/A	
71	30 - 90	Allegation that multiple staff members come in late, do not perform work duties, and are paid for time not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded	
72	30 - 90	Allegation that multiple staff members come in late, do not perform work duties, and are paid for time not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded	
73	< 30	Allegation that sand berms on the beach are a waste of City resources.	Waste or Abuse of City Resources	Conducted an Investigation	Unfounded	
74	< 30	Allegation that an employee claimed time not worked.	City Payroll Fraud	Conducted an Investigation	Unfounded	
75	< 30	Allegation that renters are abusing a housing program.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
76	< 30	Allegation of identity theft.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	

* The original allegation was unfounded; however, there were internal control weaknesses that were found and addressed.