

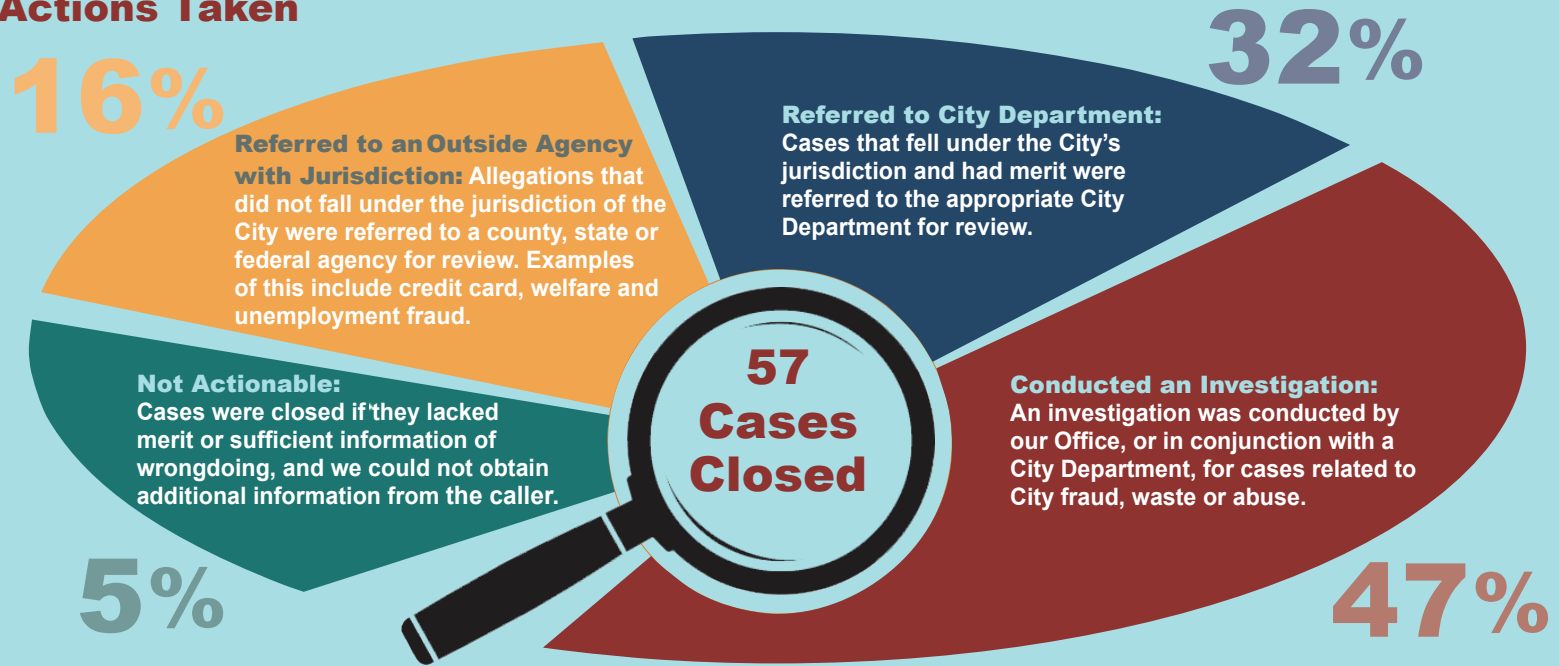
Long Beach City Auditor's FRAUD HOTLINE



2019 Activity Report

The City Auditor's Office manages a fraud hotline that allows City employees, vendors, businesses and citizens to anonymously report tips of fraud, waste and abuse relating to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 57 cases closed in 2019. For more information and case summaries, please visit CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2019.

Actions Taken



57 Cases Closed by Tip Type | ^{Founded Cases*}

Waste or Abuse of City Resources	11	1
Violations or Abuse of City Policy	10	1
City Payroll Fraud	6	
Conflict of Interest	3	2
Falsification of City Records	2	1
Kickbacks or Bribery	2	
Misuse of City Property or Information	2	1
City Contract or Vendor Fraud	1	
Theft of City Cash or City Property	0	
Not in Purview of City Auditor's Hotline	20	
Total	57	6

* Founded Cases have substantiated allegations with elements of City fraud, waste or abuse.

Results of 57 Cases Closed

THE 6 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 15 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:

- Policies and procedures for use of City facilities and resources
- City employee health and safety protocols
- Sufficient safety equipment for City employees
- Vendor selection process
- Vendor declaration of personal relationships
- City employee conflict of interest disclosures



REPORT TIPS ANONYMOUSLY 24/7

HELP FIGHT FRAUD WASTE & ABUSE

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip >>>

WHO WHAT WHERE WHEN

CITY AUDITOR'S FRAUD HOTLINE
1-888-FRAUD-07
CityAuditorLauraDoud.com
 MyAuditor App



Our Mission

To make Long Beach better through independent audits and fraud investigations

We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste and abuse of City resources



CONNECT WITH US

@LBCityAuditor



CityAuditorLauraDoud.com



Auditor@longbeach.gov



562-570-6751



Download the
MyAuditor App



Report City Fraud, Waste or Abuse

If you suspect fraud, waste or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit CityAuditorLauraDoud.com/Report-Fraud
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.

