

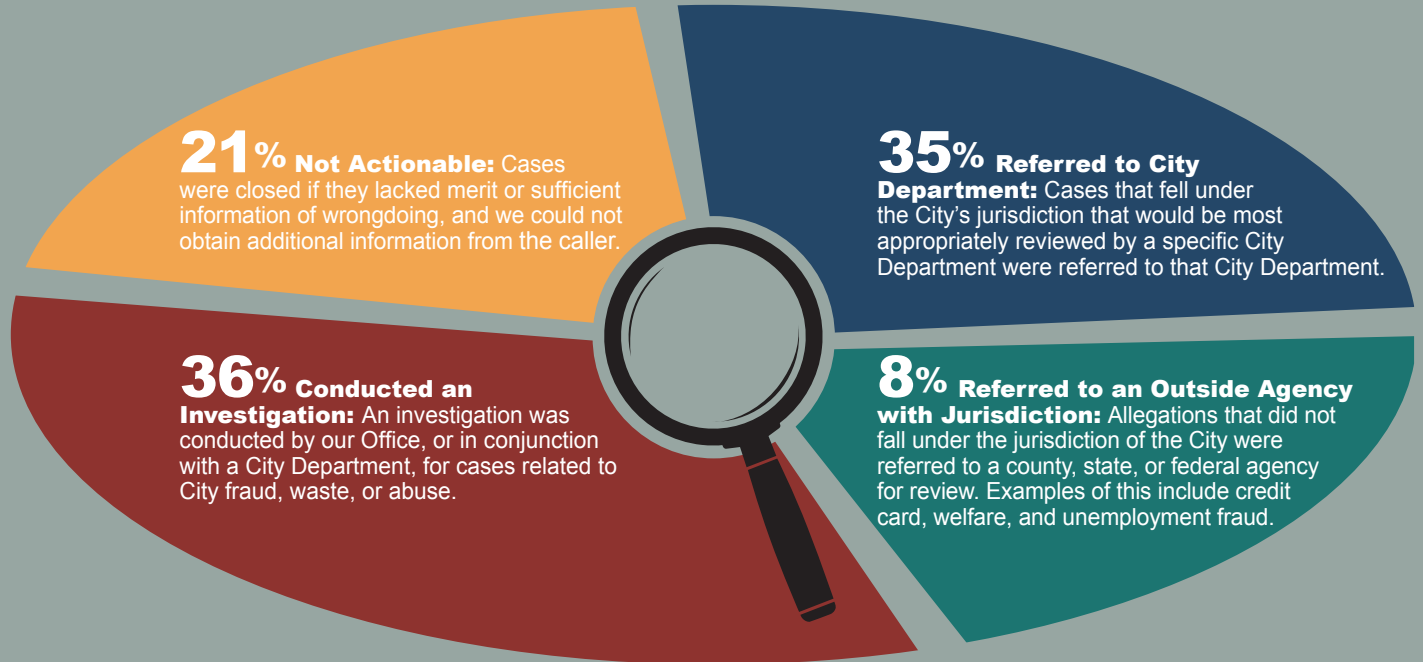
# FRAUD HOTLINE

## 2020 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 52 cases closed in 2020. For case summaries, please visit: [CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2020](http://CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2020).

### Actions Taken on 52 Cases Closed



### 52 Cases Closed by Tip Type

Tip Type	Cases	Founded Cases*
Violations or Abuse of City Policy	8	3
Waste or Abuse of City Resources	8	2
Misuse of City Property or Information	7	2
City Payroll Fraud	3	1
Conflict of Interest	3	1
Falsification of City Records	1	
Kickbacks or Bribery	0	
City Contract or Vendor Fraud	0	
Theft of City Cash or City Property	0	
Not in Purview of City Auditor's Hotline	22	
<b>Total</b>	<b>52</b>	<b>9</b>

\* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

### Results of 52 Cases Closed

**THE 9 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 10 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:**

- Accessibility signage at a City facility
- City employee use of resources and property
- City employee adherence to workplace policies and procedures
- City employee authorized work breaks
- Health and safety protocols at City facilities
- City employee access to information
- City employee conflict of interest
- City employee recording work hours



SCAN WITH CAMERA APP TO REPORT TIPS

REPORT TIPS ANONYMOUSLY **HELP FIGHT** FRAUD WASTE & ABUSE **24/7**

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip

**WHOWHATWHEREWHEN**

CITY AUDITOR'S **FRAUD HOTLINE**

**1-888-FRAUD-07**

[CityAuditorLauraDoud.com](http://CityAuditorLauraDoud.com)

MyAuditor App



## Our Mission

To make Long Beach better through independent audits and fraud investigations

### We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



## CONNECT WITH US

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562-570-6751



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### Report City Fraud, Waste, or Abuse

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit [CityAuditorLauraDoud.com/Report-Fraud](http://CityAuditorLauraDoud.com/Report-Fraud)
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.



Scan with camera app to report tips