

FRAUD HOTLINE

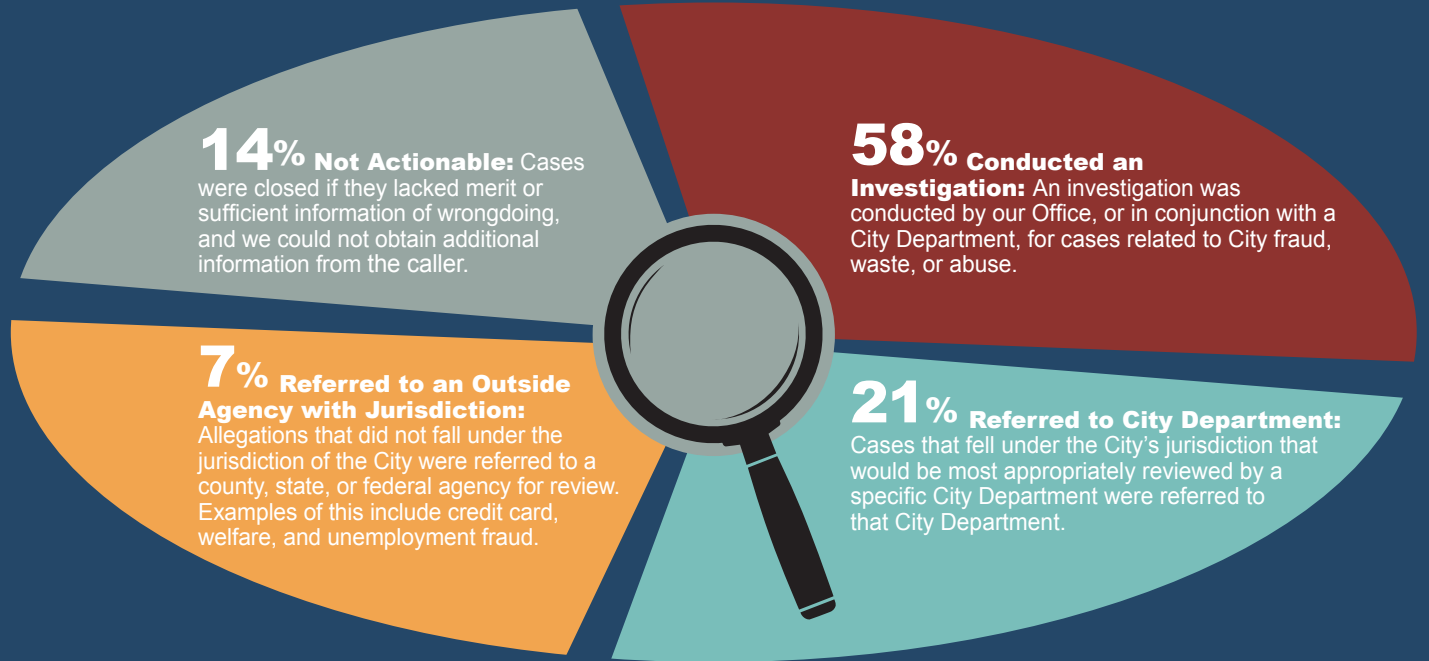
2021 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 43 cases closed in 2021. For case summaries, please visit:

CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2021.

Actions Taken on 43 Cases Closed



43 Cases Closed by Tip Type

Tip Type	Number of Cases	Founded Cases*
Violations or Abuse of City Policy	16	7
City Payroll Fraud	6	4
Falsification of City Records	3	1
City Contract or Vendor Fraud	2	
Conflict of Interest	1	
Theft of City Cash or City Property	1	
Waste or Abuse of City Resources	1	
Misuse of City Property or Information	0	
Kickbacks or Bribery	0	
Not in Purview of City Auditor's Fraud Hotline	13	
Total	43	12

* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

Results of 43 Cases Closed

THE 12 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 23 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:

- City employee work breaks
- City employee use of special skill pay codes
- City employee compliance to policies regarding work start and end time
- City employee use of City vehicles
- City employee assignment of overtime
- Eligibility of public assistance benefits
- City department adherence to state compliance guidelines



SCAN WITH CAMERA APP TO REPORT TIPS

REPORT TIPS ANONYMOUSLY **HELP FIGHT** FRAUD WASTE & ABUSE **24/7**

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip.

WHOWHATWHEREWHEN

CITY AUDITOR'S **FRAUD HOTLINE**

1-888-FRAUD-07

CityAuditorLauraDoud.com

MyAuditor App



Our Mission

To make Long Beach better through independent audits and fraud investigations

We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



CONNECT WITH US

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Report City Fraud, Waste, or Abuse

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit CityAuditorLauraDoud.com/Report-Fraud
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.



Scan with camera app to report tips