## Long Beach City Auditor's

# HOTLINE



2021 Activity Report

The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 43 cases closed in 2021. For case summaries, please visit: CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2021.

#### Actions Taken on 43 Cases Closed

Not Actionable: Cases were closed if they lacked merit or sufficient information of wrongdoing, and we could not obtain additional information from the caller.

% Referred to an Outside Agency with Jurisdiction: Allegations that did not fall under the jurisdiction of the City were referred to a county, state, or federal agency for review. Examples of this include credit card,

58% Conducted an

Investigation: An investigation was conducted by our Office, or in conjunction with a City Department, for cases related to City fraud, waste, or abuse.

21% Referred to City Department: Cases that fell under the City's jurisdiction that would be most appropriately reviewed by a specific City Department were referred to that City Department.

43 Cases Closed by Tip Type		Founded Cases*
Violations or Abuse of City Policy	16	7
City Payroll Fraud	6	4
Falsification of City Records	3	1
City Contract or Vendor Fraud	2	
Conflict of Interest	1	
Theft of City Cash or City Property	1	
Waste or Abuse of City Resources	1	
Misuse of City Property or Information	0	
Kickbacks or Bribery	0	
Not in Purview of City Auditor's Fraud Hotline	13	
Total	43	12
* Founded Cook being substantiated allowations with allowants of City		

#### Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

## **Results of 43 Cases Closed**

THE 12 FOUNDED CASES WITH SUBSTANTIATED **ALLEGATIONS RESULTED IN 23 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:** 

- City employee work breaks
- City employee use of special skill pay codes
- City employee compliance to policies regarding work start and end time
- City employee use of City vehicles
- City employee assignment of overtime
- Eligibility of public assistance benefits
- City department adherence to state compliance quidelines



TO REPORT TIPS

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip.

WHO**WHAT**WHERE**WHEN** 



CityAuditorLauraDoud.com

MyAuditor App







#### **Our Mission**

To make Long Beach better through independent audits and fraud investigations

#### We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



## **CONNECT WITH US**

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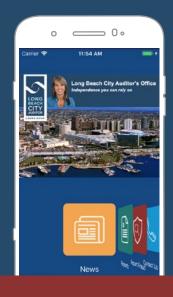
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### **Report City Fraud, Waste, or Abuse**

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit <u>CityAuditorLauraDoud.com/Report-Fraud</u>
- Use our MyAuditor App



Our investigative team reviews all tips and will take appropriate action.