

FRAUD HOTLINE

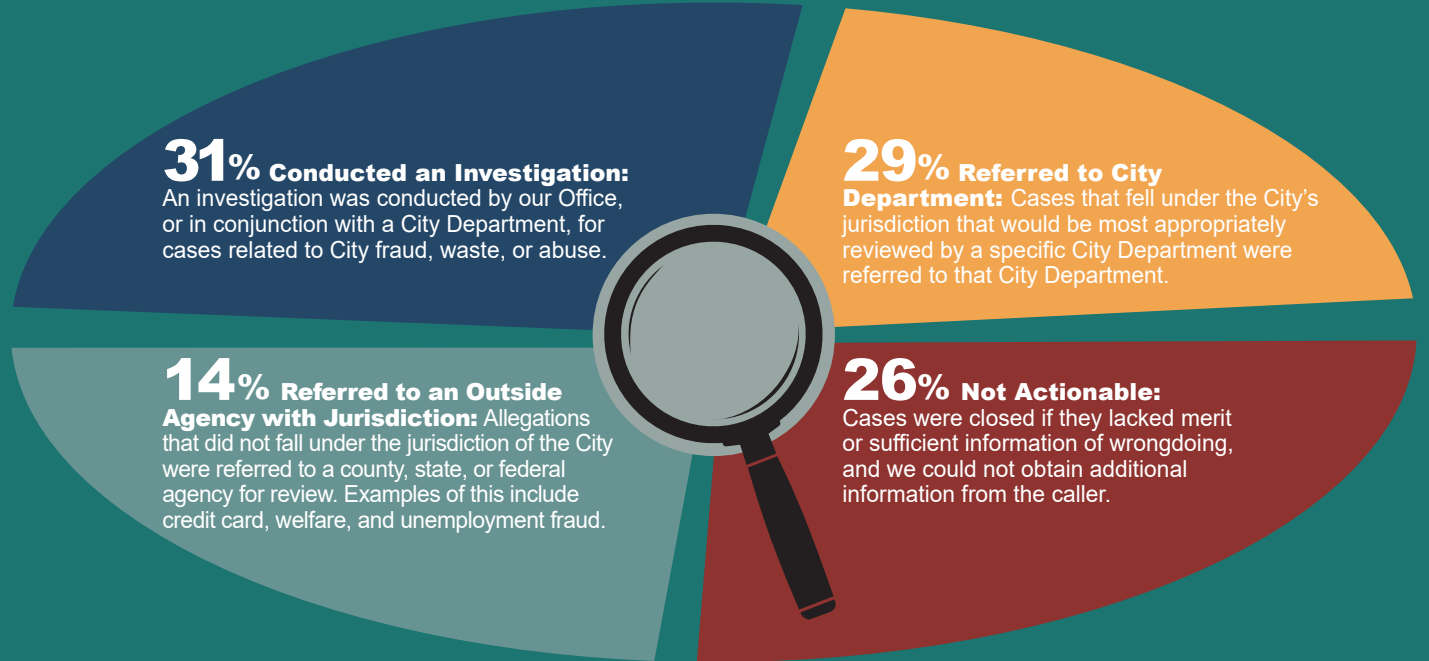
2022 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 35 cases closed in 2022. For case summaries, please visit:

CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2022.

Actions Taken on 35 Cases Closed



31% Conducted an Investigation: An investigation was conducted by our Office, or in conjunction with a City Department, for cases related to City fraud, waste, or abuse.

29% Referred to City Department: Cases that fell under the City's jurisdiction that would be most appropriately reviewed by a specific City Department were referred to that City Department.

14% Referred to an Outside Agency with Jurisdiction: Allegations that did not fall under the jurisdiction of the City were referred to a county, state, or federal agency for review. Examples of this include credit card, welfare, and unemployment fraud.

26% Not Actionable: Cases were closed if they lacked merit or sufficient information of wrongdoing, and we could not obtain additional information from the caller.

35 Cases Closed by Tip Type

Tip Type	Cases	Founded Cases*
Violations or Abuse of City Policy	11	1
City Payroll Fraud	2	2
Waste or Abuse of City Resources	2	
Conflict of Interest	1	
City Contract or Vendor Fraud	0	
Theft of City Cash or City Property	0	
Misuse of City Property or Information	0	
Kickbacks or Bribery	0	
Falsification of City Records	0	
Not in Purview of City Auditor's Fraud Hotline	19	
Total	35	3

* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

Results of 35 Cases Closed

THE 3 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 4 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:

- City employee compliance to court order
- City employee compliance to policy regarding payroll
- City employee compliance to policy regarding City vehicles



SCAN WITH CAMERA APP TO REPORT TIPS

REPORT TIPS ANONYMOUSLY **24/7 HELP FIGHT** FRAUD WASTE & ABUSE

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip.

WHOWHATWHEREWHEN

CITY AUDITOR'S **FRAUD HOTLINE**

1-888-FRAUD-07
CityAuditorLauraDoud.com

MyAuditor App



Our Mission

To make Long Beach better through independent audits and fraud investigations

We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



CONNECT WITH US

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Report City Fraud, Waste, or Abuse

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit CityAuditorLauraDoud.com/Report-Fraud
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.



Scan with camera app to report tips