

# Long Beach City Auditor's FRAUD HOTLINE

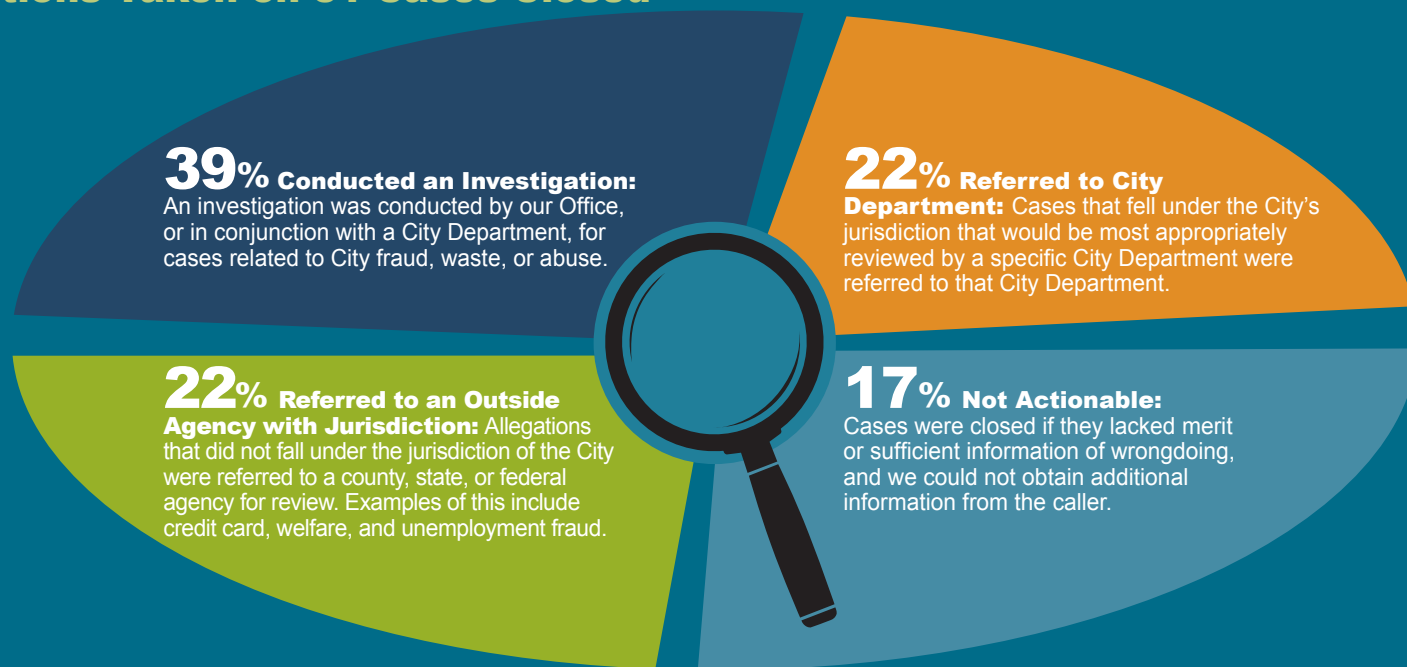
## 2023 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 51 cases closed in 2023. For case summaries, please visit:

[CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2023](http://CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2023).

### Actions Taken on 51 Cases Closed



### 51 Cases Closed by Tip Type

		Founded Cases*
Violations or Abuse of City Policy	7	2
Waste or Abuse of City Resources	3	1
City Contract or Vendor Fraud	3	
Falsification of City Records	2	
Misuse of City Property or Information	2	2
Theft of City Cash or City Property	1	1
City Payroll Fraud	1	1
Conflict of Interest	1	
Kickbacks or Bribery	1	
Not in Purview of City Auditor's Fraud Hotline	30	
<b>Total</b>	<b>51</b>	<b>7</b>

\* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

### Results of 51 Cases Closed

**THE 7 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 22 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:**

- City department oversight of cash controls
- City department record keeping system
- City employee compliance to policy regarding payroll
- City department timekeeping practices
- City employee compliance to policy regarding City vehicles
- City department vehicle key storage and tracking
- City department managing participant repayment of overpaid public assistance benefits
- City department adherence to City and state legislation



SCAN WITH CAMERA APP  
TO REPORT TIPS

REPORT TIPS  
ANONYMOUSLY  
**24/7 HELP FIGHT** FRAUD  
WASTE & ABUSE

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip.

**WHOWHATWHEREWHEN**

CITY AUDITOR'S  
**FRAUD  
HOTLINE**  
**1-888-FRAUD-07**  
[CityAuditorLauraDoud.com](http://CityAuditorLauraDoud.com)  
MyAuditor App



## Our Mission

To make Long Beach better through independent audits and fraud investigations

### We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



## CONNECT WITH US



@LBCityAuditor



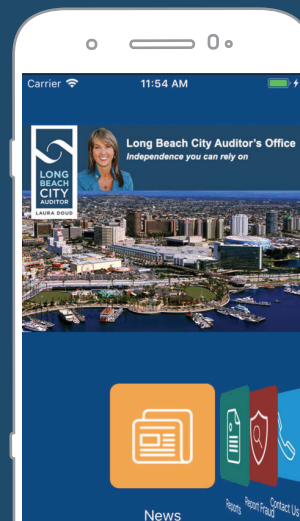
[CityAuditorLauraDoud.com](http://CityAuditorLauraDoud.com)



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562-570-6751



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## Report City Fraud, Waste, or Abuse

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit [CityAuditorLauraDoud.com/Report-Fraud](http://CityAuditorLauraDoud.com/Report-Fraud)
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.



Scan with camera app to report tips