

**2024 City Auditor's Fraud Hotline Summary Chart of Cases Closed**

#	Days Case was Open	Allegation Submitted	Tip Type	Action Taken	Result	# of Corrective Action Recommendations
1	>90	Allegation that a City employee violated a condition of employment by not maintaining a valid driver's license.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1
2	>90	Allegation that a City employee misused City resources for personal gain.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Founded	1
3	>90	Allegation that a City vendor wrongfully denied an application for the City's Emergency Rental Assistance Program.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
4	>90	Allegation that an application to the City's Emergency Rental Assistance Program was approved with false information.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
5	>90	Allegation that a property management company improperly collected payment from the City's Emergency Rental Assistance Program.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
6	>90	Allegation that a City department wrongfully denied an application for the City's Emergency Rental Assistance Program.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
7	>90	Allegation that a City employee committed payroll fraud by working another job while on leave of absence from the City.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
8	>90	Allegation that a City employee improperly reported hours worked on their timecards.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
9	>90	Complaint that a resident acted in an unprofessional manner while serving on a non-City board.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	N/A*	
10	>90	Allegation that City golf courses were deliberately unavailable for public use.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
11	>90	Allegation that a City department is not being responsive to calls for services in Long Beach due to their contracts with other cities.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded	
12	>90	Allegation that a City employee is misusing a City laptop for personal use.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Founded	2
13	>90	Allegation that a City department violated City policy by hiring a current employee's immediate family member.	Conflict of Interest	Conducted an Investigation	Allegation - Unfounded	
14	>90	Allegation that a City employee used City supplies for personal use.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	1
15	>90	Allegation that a non-profit organization that has an agreement with the City has not filed the proper documentation to maintain a 501(c)(3) status.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
16	>90	Allegation that City services are not being performed because a City department is not properly monitoring work performed.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	2
17	>90	Allegation that a City employee misused a City vehicle for personal use.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Unfounded	
18	>90	Complaint regarding unfair treatment by a non-City employer; insufficient information provided by complainant.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	N/A*	
19	>90	Allegation that a City employee is not performing their duties while telecommuting.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	

20	>90	Allegation that two City employees are misusing City laptops for personal use.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Founded	1
21	>90	Complaint that a City department shortened the training required and engaged in favoritism during the recruitment process.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
22	>90	Allegation that individuals are utilizing a City operated laundry facility without the proper authorization.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	1
23	>90	Allegation that a City vendor is funneling City money to an illegitimate company.	City Contract or Vendor Fraud	Conducted an Investigation	Allegation - Unfounded	
24	>90		City Contract or Vendor Fraud	Conducted an Investigation	Allegation - Unfounded	
25	>90		City Contract or Vendor Fraud	Conducted an Investigation	Allegation - Unfounded	
26	>90		City Contract or Vendor Fraud	Conducted an Investigation	Allegation - Unfounded	
27	30-90	Complaint that a City representative improperly utilized a personal social media account for City purposes.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
28	<30	Complaint of wrongful eviction.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
29	>90	Complaint that a City employee violated the City's Drug Policy.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
30	<30	Complaint that a former City employee did not receive full employee benefits upon retirement.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
31	>90	Allegation that two City employees were promoted to classified positions without taking the required examinations.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
32	30-90	Complaint that a resident is improperly renting out an apartment that is receiving rental assistance from a non-City program.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
33	<30	Complainant withdrew their complaint.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
34	30-90	Complaint that a City employee provided incorrect information in a report and the requestor was denied copies of the report.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
35	30-90	Complaint that a local business is engaged in illegal activity.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
36	<30	Complaint that a City representative performed non-City business during work hours.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
37	30-90	Complaint regarding the placement of an ADA blue curb in a residential area.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
38	<30	Complaint regarding fraudulent Edison utility bills.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	

39	30-90	Allegation that public showers were unavailable for public use; insufficient information provided by complainant.	Violations or Abuse of City Policy	Not Actionable	N/A*	
40	30-90		Violations or Abuse of City Policy	Not Actionable	N/A*	
41	30-90	Allegation that a Long Beach business association contracted with the City is not performing its service agreements.	City Contract or Vendor Fraud	Conducted an Investigation	Allegation - Unfounded	
42	<30	Allegation that a City department is assigning unnecessary overtime.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded	
43	<30	Complaint that a local business is not providing good customer service.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
44	30-90	Complaint that dirt and debris were blown onto residents' vehicles as a result of landscape work performed.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
45	<30	Complaint that a resident's vehicle was damaged by the City's towing operators.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
46	<30	Complaint that an individual is being threatened by another individual.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	

\*Not Applicable (N/A) is used for cases where the allegations lacked sufficient information to be investigated, the allegations did not rise to a level where a response was warranted from the City department, or the City department could not provide a response to the allegation due to confidentiality.